

MassMAP

Loss of Commercial Power

Requests to power companies regarding prioritization of power restoration must come directly from your local Emergency Management Director (EMD).

It is highly recommended that prior to a significant weather event where there is a potential for a loss of commercial power, nursing homes, assisted living residences and rest homes should contact their local EMD to ensure you are listed on the priority list for power restoration. A list of local EMDs can be accessed at: <https://www.mass.gov/find-your-local-emergency-management-director-emd>

If you lose commercial power please complete the following:

- 1) Contact your local EMD. If no response, call the **non-emergency** number for your local 911 Dispatch Center . In most cases, the EMD is the fire chief or police chief.
- 2) For a large scale event (Blizzard/Hurricane/Tropical Storm) and when Emergency Reporting has been activated, this information should be reported via "Report Status" on the MassMAP home page. Log in is not required to complete this information.

Please be prepared to complete the following information:

1. Enter your facility name
 2. Enter your Contact Information
 3. Under Operational Issues enter that you are on Generator Power
 4. Identify any other Operational Issues.
- 3) Your Regional Health and Medical Coordinating Coalition (HMCC) will contact your facility and request additional information regarding your status. The HMCC is responsible for following up until commercial power has been restored.
- 4) When commercial power has been restored, please update your status in the MassMAP system.

Please place in your MassMAP Manual for future reference

Handout #1

HMCC Duty Officer Contact Information:

HMCC Region	HMCC Sponsoring Organization	Duty Officer Telephone Number	Duty Officer Email Address
1	Franklin Regional Council of Governments	(413) 200-8537	hmcc@frcog.org
2	City of Worcester, Division of Public Health	(508) 408-5173	region2dutyofficer@gmail.com
3	International Institute of Greater Lawrence	(978) 946-8130	dutyofficer@hmccreg3.org
4AB	Metro Regional Preparedness Coalition	(857) 239-0662	mrpcdutyofficer@challiance.org
4C	Boston Healthcare Preparedness Coalition	(617) 343-6920	mic@bphc.org
5	Massachusetts Association of Health Boards	(508) 301-0909	dutyofficer@region5hmcc.com

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