

Capability Objective	Issue / Area for Improvement	Corrective Action	Capability Element	Primary Responsible Organization	Organization POC	Start Date	Completion Date
Health Care and Medical Response Coordination	DSF staff struggled to develop an Incident Action Plan (IAP)	RPA, a JENSEN HUGHES Company provided a IAP Quick Guide. Plan memebbers should review and incorporate into there IC Tools	Training	RPA, A JENSEN HUGHES Company	Darren Osleger	Jan-19	July 1, 2019
Health Care and Medical Response Coordination	Members stated that they did not know or have local emergency numbers to key external contacts such as Emergency Mangemet Agency, Power Company and Fire Department representative	LTC-MAP members update and maintain Local Emergency Contact Information sheet (Appendix E) within their EOP. RPA, a JENSEN HUGHES Company provides bi yearly reminders to ensure it is updated	Planning	RI LTC-MAP Members	Administrators	12/1/2019	January 1, 2019
Continuity of Health Care Services Delivery	Not all RI LTC-MAP members completed the Transportation Evacuation Survey during the exercises.	RPA, A JENSEN HUGHES Company will instruct RI LTC-MAP members to input transportation evacuation survey four times a year	Training	RPA, A JENSEN HUGHES Company	Darren Osleger	1/1/2019	December 31, 2019
Continuity of Health Care Services Delivery	LTC-MAP members were unaware of the location of Emergency Evacuation Forms.	Provide instruction to all RI LTC-MAP members on how to re-order/re-stock all emergency forms. Members should conduct a monthly audit to ensure forms are readily available.	Training	RPA, A JENSEN HUGHES Company	Darren Osleger	11/15/2018	December 31, 2019
Continuity of Health Care Services Delivery	Community Partners not Familiar with LTC-MAP	RPA, a JENSEN HUGHES Company, will conduct bi-yearly first responder training to ensure community partners are aware of the RI LTC-MAP	Training	RPA, A JENSEN HUGHES Company	Darren Osleger	7/1/2018	July 1, 2019
Continuity of Health Care Services Delivery	DSFs With Multiple Floors Not Prepared for a Vertical Evacuation.	RI LTC-MAP mebers develop and maintain robust full building evacuation plans that addresses how to move residents vertically should the elevators not be operational, with or without external assistance.	Training	RI LTC-MAP Members	Administrators	1/1/2019	July 1, 2019

Information Sharing	Plan members struggling to actively participate in full-scale exercise	RPA, a JENSEN HUGHES Company, will work with RIDOH and determine exercise goals for 2019 that address an increase in plan member participation	Planning	RPA, A JENSEN HUGHES Company / RIDOH	Darren Osleger	1/1/2019	August 1, 2019
Information Sharing	Plan members stated they struggled with identifying the location and communications components that should be in your Command Center	RPA, a JENSEN HUGHES Company provided a Command Center Referenced Guide to assist with your development of your Command Center. See appendix F	Planning	RPA, A JENSEN HUGHES Company	Jim Garrow	Jul-18	August 16, 2018
Information Sharing	Facilities were lacking robust Recovery Plans.	RPA developed a Recovery Plan Reference Guide. See Appendix D	Planning	MassMAP Members	Administrators	11/1/2018	August 1, 2019