Health and Homeland Alert Network

Text, Sleep Mode and Data Stream Integration

Updated February 2019
HHAN Enhancements

- SMS/Text Messaging alert option
- Sleep Mode
- Integration of publicly available data streams as automated HHAN email and/or text alert options.
Adding Text Alerts

- Log into your HHAN account at www.mass.gov/hhan – email dana.ohannessian@state.ma.us should you need assistance with login information.
Adding Text Alerts

- Navigate to the Personal Profile tab.
Adding Text Alerts

- Scroll to Alternate Contact and then to Text SMS to enter your cellular number. Data rates may apply for those without unlimited texts.

<table>
<thead>
<tr>
<th>Alternate Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cell Phone:</td>
</tr>
<tr>
<td>6174381065</td>
</tr>
<tr>
<td>(eg: 6171234567)</td>
</tr>
<tr>
<td>Numeric Paper:</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>(eg: 6171234567)</td>
</tr>
<tr>
<td>Aloha Paper Email:</td>
</tr>
<tr>
<td><a href="mailto:6174381065@vtext.com">6174381065@vtext.com</a></td>
</tr>
</tbody>
</table>
| Text SMS: **Please enter a valid phone number to receive text messages. Standard data rates may apply**
| 6174381065        |
| (eg: 6171234567)   |
| Alternate Email:  |
| danama3@yahoo.com  |
| Other Means of Contact: |
Adding Text Alerts

- Scroll to Alerting Preferences and select Text SMS. You may select text alerts for any and all severity levels, if you so choose.

- Remember to Save Profile at the bottom of the page.
Sleep Mode

- Enabling Sleep Mode (Yes) will disable phone calls and texts for all alerts from 23:00 hours to 7:00 hours EST the next day. You will continue to receive emails, if chosen for the alert level.

- Users may toggle Sleep Mode on/off at any time.
Enable and Disable Sleep Mode

- To enable or disable sleep mode, log into your HHAN account and click on the Personal Profile tab. Scroll down to your alerting preferences for the levels of alerts.

- Click No or Yes to disable or enable sleep mode. “No” allows calls and texts and “Yes” disables calls and texts during the timeframe. Please note – Sleep Mode does NOT apply to data stream alerts.

Enabling Sleep Mode will disable phone calls and texts for all alerts from 23:00 hours to 7:00 hours EST the next day. You will continue to receive emails, if chosen for the alert level. Users may toggle Sleep Mode on/off at any time.

Remember to Save Profile at the bottom of the page.
Data Stream Integration Project

- HHAN Program integrating relevant publicly available data streams into the HHAN’s interface
- Ability to automatically alert those that choose to receive information
- Most data streams will originate from outside agencies and are provided as a service. Not official DPH information. Disclaimer information on HHAN signup.
- Food and Drug Recalls from Federal FDA
- Drug Shortage information from American Society of Health – System Pharmacists (ASHP)
- CDC Information – Including: Listeria Outbreaks, Salmonella Outbreaks, E.Coli Outbreaks, C. auris Outbreaks, Travel Notices, and Clinician Outreach and Communication Activity.
- In future – data from National Weather Service, State Police, Homeland Security
To choose a data stream alert, navigate to the Personal Profile tab. Scroll down towards the bottom. Select Work Email or Alternate Email under Email Alerts and/or Text SMS under Text Alerts for the desired data stream. Remember to Save Profile. There is an option to not receive the alerts by selecting the dotted line in the drop down lists for email and text alerts.
HHAN scans the sites for publicly available data and will automatically push newly posted information to those HHAN users that signed up for the alert.

Please note: You may receive multiple alerts at one time as many of these data streams are posted in bulk, on a daily basis.
Data Stream Integration Project

- Email Display of Data Stream Alert
- Email will indicate NoGroups and Severity: Unknown.
- Disclaimer

HHAN Alert - UNKNOWN - Daptomycin Injection

alertnetwork@state.ma.us
Mon 9/10/2018 4:23 PM

To: Ohannessian, Dana (DPH);

The following is an alert message from the Massachusetts Health and Homeland Alert Network:

Title: Daptomycin Injection
Group: NoGroups
Time Sent: 2018-09-10 16:23:07
Severity: Unknown
Sensitivity: This message does not contain sensitive information
Alert ID: dsh_bw2pbl97ro2b4chctnmi9ju

Due to American Society of Health System Pharmacists' (ASHP) website cookie policy, you will need to click this link below to agree to the policy and then go back into the same HHAN email and click the link second time to access the actual drug shortage information. We are working with ASHP to streamline this process.

Alert Message:
Drug: Daptomycin Injection, Revision Date: Mon, 10 Sep 2018
https://urldefense.projoopoint.com/v2/url?u=https://www.ashp.org/Drug-2DShortages_Current-2DShortages_Drug-2DShortage-2DDetail.aspx?Type=1&rss=26source=26current=26id=3D4675d=4DwUzB4s=4DKf7oMaPKkYxXwvvevY-4Fw3WLGWnGCCAfCDZ13s-w8hr=5BMOGmKDO_Xg08UDTlq6pi_2MFx3dHXLd64ml58luZABm=79HC455Gi6iLJLZlG803EFzknNFR8q9tQZG3-A2W9DRG4c=8MnYhe76Xr05lg8VYqYtjBZ4KND2ILJZ-AAA46OlFAT30V&=4

You have received this email because you have subscribed to a HHAN data stream. You can unsubscribe from the HHAN data stream at any time by emailing alert.network@state.ma.us. MDPH does not assume any liability for the accuracy, completeness, or usefulness of any information, product, or process disclosed herein or provided in the hyperlinks. Using the hyperlink to continue to a non-MDPH website does not constitute an endorsement by MDPH or any of its employees of the information presented on the website, and you will be subject to the destination website privacy policies when you follow the link.
Data Stream Integration Project

- Text Food and Drug Recall Data Stream Display Example
- Click on the text
Data Stream Integration Project

- The text will take you directly to FDA mobile site with recall details.

Kraft Heinz Voluntarily Recalls Taco Bell Salsa Con Queso

Company Announcement

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company’s announcement as a public service. FDA does not endorse either the product or the company.

Product Photos

As a precaution, approximately 7,000 cases of Taco Bell Salsa Con Queso Mild Cheese Dip are being voluntarily recalled because the affected product is showing signs of product separation which can lead to a potential health hazard.

This could create conditions that could allow for the growth of Clostridium botulinum (C. botulinum), a bacterium which can cause life-threatening illness or death. Consumers are warned not to use the product even if it does not look or smell spoiled.

Botulism, a potentially fatal form of food poisoning, can cause the following symptoms: general weakness.

<table>
<thead>
<tr>
<th>Product Size</th>
<th>Name of Product</th>
<th>Packaging Description</th>
<th>Unit Best When Used by Code Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>15 oz.</td>
<td>Taco Bell Salsa Con Queso Mild Cheese Dip</td>
<td>Glass Jar</td>
<td>27 DEC 2018 23 JAN 2019</td>
</tr>
<tr>
<td>15 oz.</td>
<td>Taco Bell Salsa Con Queso Mild Cheese Dip</td>
<td>Glass Jar</td>
<td>01 NOV 2018 26 DEC 2018 27 DEC 2018 31 OCT 2018</td>
</tr>
</tbody>
</table>

View Product Photos
Please note: Alert links from ASHP must be clicked on twice due to the cookie policy of the ASHP site. Users must
- Click on the alert link
- Accept cookie policy
- Go back into the original alert and click on the link again and users will be taken directly to the drug shortage information.

HHAN Program working with ASHP to streamline process.
Data Stream Integration Project

- Steps for Drug Shortage Alerts – Text Example
- Click text first time – Accept cookie policy – Go back to text and click second time – Drug Shortage will appear.
Data Stream Integration Project

- Additional data streams that may be available in the near future.
  - Infectious Disease Outbreaks
  - Severe Weather (by type – tornado, blizzard, etc)
  - Amber Alerts
  - Silver Alerts
  - Air Quality
  - Terror Alerts
Please contact Dana with any questions and suggestions for the HHAN.

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617-438-1065