RHODE ISLAND LONG TERM CARE
MUTUAL AID PLAN (LTC-MAP)
2015 Annual Conference

Sponsored By

Darren Osleger, LTC-MAP Project Manager
Andy McGuire, Fire & Emergency Management Consultant
Our goal is to assist you in being as well prepared as possible for a fire or other disaster.
Program Agenda

- LTC-MAP and why we are here today
- Recent Disasters
- Overview of the Mutual Aid Plan
  - Emergency Reporting
  - Rapid Analysis of Regional Issues and Capabilities
- Disaster Exercises: Past, Present, and Future
GAPS CONTINUE TO EXIST IN NURSING HOME EMERGENCY PREPAREDNESS AND RESPONSE DURING DISASTERS: 2007–2010
Plan Operation is first within your town/city. Additional support will come from your region - then other regions in a widespread disaster.
The Basics

+ Identify needs and provide *supplies/equipment/pharmaceuticals*

+ Assist with *transportation*

+ Provide *staffing* support

+ Place and support *evacuated residents*
Recent Disasters
Recent Mutual Aid Plan Activations

+ January 2014 & 2015 – Blizzards effecting Southern New England
+ May 2014, Boston, MA – Partial Facility Evacuation at 1:30AM due to flooding and electrical failure
+ July 2014, Danbury, CT – Dryer fire forces horizontal evacuation and need for open bed reporting in the area
+ August 2014, New London, CT – Water Main Break causes loss of water pressure to facilities
Recent Incidents in Mutual Aid Plan

Case Studies

+ November 2014, Storm Knife – Buffalo, NY
+ January 2015, Blizzard – Southern New England
+ January 2015, Frost Quake – Silver Springs, NY
+ February 2015, Sprinkler Pipes burst – East Providence, RI
Winter Storm Knife
Buffalo, NY, November 2014

NOT THE SMARTEST THING TO DO!!

THE MOST SNOW EVER RECORDED IN THE LOWER 48 STATES
Actions

+ Life Safety:
  + Building Infrastructure
  + Snow Removal (Access)
+ Review Staffing Plans
+ Review Supplies and Equipment
Plan Support

+ Long Term Care Coordinating Center activated in Rochester to support the Nursing Home Evacuation and the Region
+ Members provided available beds
+ Identified available Transportation
+ Assisted with Resident Tracking
Challenges

+ **Staffing Issues** – Employees came to work on Monday and in some cases didn’t leave until Thursday.

+ **Supplies:**
  + Medications – Deliveries became an issues by day 3 & 4. Local Hospitals assisted
  + Vendors – Snow plow vendors struggled to keep up with amount of snow and needing bigger equipment

+ **Life Safety:**
  + Roof weight was a major concern along with the flooding potential
January 2015
New England Blizzard
Actions

+ Life Safety
+ Staffing Plans
+ Supplies and Equipment
+ Transportation Plans (Lack of Public Transportation)
Plan Support

- HEALTH at EOC / HEALTH LTC Group Remote Activation
- Members provided Emergency Reporting prior to and post storm to identify:
  - Operational Issues and Open Beds
  - Follow up calls were made to Non-Reporting Facilities
  - Status Reports were provided to CT and RI LTC-MAP, MassMAP Partners (DPH, HEALTH, MEMA & Associations)
- Provided Vendor Support
Challenges

+ Vendor Support in Massachusetts (MassMAP)
  + Issue with a Pharmacy Vendor being non-essential and ticketed (not verified).
  + DPH Contacted and received meds from another facility
  + DPH followed up with State PD and it appears there was no ticket issued
+ Staffing issues:
  + Boston Facilities Experiences
  + Need to have a robust Staffing Plan
“Frost Quake”

Cryoseism, also known as an ice quake or a frost quake, may be caused by a sudden cracking action in frozen soil or rock saturated with water or ice as water drains into ground. It may eventually freeze and expand under colder temperatures, putting stress on its surroundings. This stress builds up until relieved.
Actions

- Evacuate 81 Residents due to Structural Damage

- Internal Actions:
  - Established Command Center
  - Identified Resident Accepting Facilities
  - Identified Transportation Needs and Resources
  - Identified what is going with the resident and inform staff:
    - Medical Records
    - Medications
  - Notified Families and MDs
Plan Support

- Facility activated the Western New York Mutual Aid Plan (WNY Mutual Aid Plan)
- The WNY Mutual Aid Plan stood up their LTC Coordinating Center to support:
  - Resident Placement
  - Transportation
Challenges

- Incident Command System (ICS)
  - Initially not established. No clear objectives.
  - Once Emergency Manager arrived on scene a Command Center was established

- Transportation of Medication
  - All residents were transported via buses or Wheelchairs.
  - Transportation of Medications (Narcotics) was an issue. RNs drove Meds. to Receiving Facilities.
Challenges

+ **Family and Physician Notifications:**
  + Extremely time consuming. Initially assigned one staff member. Added two more on next round of calls
  + Provided a phone number directly to the Social workers for family. Receptionist was overwhelmed

+ **Communications:**
  + Need for more phones in the Command Center
  + Need more portable radios and need to train all staff on their use
Challenges

+ Recovery:
  + Insurance Adjusters onsite within 24 hours
  + Very time consuming process
  + They brought in two different types of engineers.
  + Approved clean up process 72 hours post incident
  + Some residents back in within 48 hours but unable to use the area of the building that sustained the structural damage.

+ Insurance payments:
  + No reimbursement as of March 13, 2015. Expect sometime in April
Sprinklers Flooding
Iowa Facility Actions

- Evacuation of 43 Residents due to water damage
- Took 11 EMS agencies to evacuate all the residents
- Transported all residents to sister facilities
- Residents transported with Medical Records and Medications
- No Injuries occurred from evacuation
Challenges / Discussions

+ Transportation Evacuation Survey
  + Utilized 11 EMS agencies within a 25 mile radius
  + Stressed local EMS?
+ Comment by FD that some residents were struggling with the change and transition
  + What could you do to mitigate this
+ Relocation Stress Syndrome / Transfer Trauma
+ No on Camera Interview:
  + Is there a benefit to an on camera interview?
  + Press Statement (Good or Bad)
+ Critical to establish a PIO
Successful Rhode Island Activation
Actions

+ 156 Bed LTC Facility:
  + 52 Bed Nursing Home
  + 104 Assisted Living (31 Memory Care Unit)
+ 7:30 pm, two burst sprinkler pipes:
  + 5th Floor
  + Kitchen area (1st Floor)
+ Relocated residents to other areas of facility
+ Local FD, Restoration and Plumber Onsite
+ HEALTH Notified
Plan Support

+ HEALTH activated the Mutual Aid Plan at 7:20PM requesting all facilities provide Emergency Reporting and report on:
  + Operational Issues
  + Open Beds
  + Available Transportation that can be provided
Successes

Current Plan Status: **Active**
Reason for Activation: **Incident at Facility**
Affected Facility(s): Front
Affected City(s): East Providence
Affected Region(s): Northern, Southern
Activated By: Joseph Rppucci
Activator’s Phone: 401-621-4261
Activator’s Email: joseph.reppucci@health.ri.gov

**Incident Description:**

They are experiencing an issue with two sprinkler lines that have broken. One in the kitchen area and one on the 5th floor and has required relocation of residents. The problem in the assisted living side of the facility which is 104 bed facility. The 52 bed skilled nursing home is not affected at this time. East Providence Fire is on site and working with the facility. At this time we are not evacuating the facility, just being prepared if it is needed.
### Successes

<table>
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<tr>
<th>Region: Northern</th>
<th>2</th>
<th>Operational Issues</th>
<th>Primary Contact</th>
<th>Last Updated</th>
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</thead>
</table>
| Pocasset Bay Retirement Living, Johnston | MINOR IMPACT: Affected Systems  
• Bed Issues / Outbreak  
Norovirus | Karen Eller  
(401) 421-6610 | 2/16/2015 7:45 PM |
| Victoria Court, Cranston | MINOR IMPACT: Affected Systems  
• Building Damage  
Ice dams some water damage minimal | Lillian Jean Delmonico  
(401) 946-5522 | 2/16/2015 7:42 PM |

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<th>Region: Southern</th>
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<th>Operational Issues</th>
<th>Primary Contact</th>
<th>Last Updated</th>
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| Seasons East Greenwich, The, East Greenwich | MINOR IMPACT: Affected Systems  
• Water (fire protection)  
burst sprinkler line | Vin Reilly  
(401) 884-9099 | 2/16/2015 7:44 PM |
Scenario-based Focus

**Scenario 1:** Single Facility / Isolated Incident

**Scenario 2:** Single Facility / Local or Area-wide Incident

**Scenario 3:** Multiple Facilities / Regional

**KEY IN EVERY SITUATION:**

*Continuity in the process for managing the event*
Facilities Must Be Ready

A facility still must have:

+ An **Incident Command System** (ICS / NHICS)
+ Full Building Evacuation Plan
+ Influx of Residents / Surge Capacity
+ Resources & Assets planning for 96 hours
Member Responsibilities

+ Memorandum of Understanding (MOU)
  **If no MOU = no transfer agreement**
+ Who are they qualified to care for? (# and type)
  + Accept 110% of licensed beds
+ Required Plan Forms
  + Resident Emergency Evacuation Form
  + Resident / Medical Record / Staff / Equipment Tracking
  + Influx of Residents Log
+ Exercise Annually
Memorandum of Understanding (MOU)

+ A voluntary agreement
+ Facilities agree to abide by MOU terms
+ Incorporate into Emergency Operations Plans
Required to Receive?  NO

Why?

+ If facility is impacted, it could be dangerous to accept residents
+ Infrastructure
+ Staffing

**Example**: Superstorm Sandy (CT experience)
Disaster Struck Facility
Scene Size-Up

Disaster Struck Facility

+ **Who** – Contact name and phone number
+ **What** – What is the issue
+ **When** – Window of time
+ **Where** – Facility information
+ **Why** – Reason
Disaster Struck Facility
Actions

+ **Notifications:**
  + 911
  + Internal (Your Team)
  + **DPH:** (Nursing Homes)
    + HEALTH Duty Officer – 401-222-6911
Actions of Disaster Struck Facility

+ **ACTIVATE:** Emergency Reporting System
  + [www.mutualaidplan.org/ri](http://www.mutualaidplan.org/ri)
  + HEALTH LTC Group
    + (HEALTH more often than not activates Emergency Reporting System)
+ **PREPARE:** Evacuation? staffing? equipment? supplies?
+ **PREPARE:** Transportation evacuation tool
Transportation Evacuation

- Communicate resource needs to HEALTH, Fire, EMS & Emergency Management
- Ambulances, wheelchair vehicles, and buses
- Consider completing with monthly fire drills
- Automated tool on website
### Transportation Requirements

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<th>ALS</th>
<th>ALS - Bariatric</th>
<th>BLS</th>
<th>BLS - Bariatric</th>
<th>Chair Car / Wheelchair</th>
<th>Chair Car / Bariatric</th>
<th>Normal Means / Car</th>
<th>Continuous O₂</th>
<th>Vent</th>
<th>Medical Equipment (unable to discontinue)</th>
<th>Dementia Secured</th>
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### Level of Care Areas

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<th>Area</th>
<th>Total Patients</th>
<th>CCT</th>
<th>NICU</th>
<th>PICU</th>
<th>ALS</th>
<th>ALS - Bariatric</th>
<th>BLS</th>
<th>BLS - Bariatric</th>
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<th>Normal Means / Car</th>
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Transportation Results: 154 RESIDENTS

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<tr>
<th>Number</th>
<th>Service</th>
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<tr>
<td>0</td>
<td>Advanced Life Support Ambulance (Paramedic)</td>
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<td>17</td>
<td>Basic Life Support (BLS) Ambulance (EMT)</td>
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<td>3</td>
<td>BLS – Bariatric Transport</td>
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<td>73</td>
<td>Chair Car / Wheelchair Vehicle (limited assist)</td>
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<tr>
<td>4</td>
<td>Chair Car / Wheelchair Vehicle – Bariatric</td>
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<td>57</td>
<td>Ambulatory</td>
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NOTE:

- 17 Continuous O2
- 6 Special Medical Equipment
- 70 Dementia Secured
Transportation Resources

Total Vehicles Owned by LTC-MAP Members:

Southern New England Resources:

+ 799 Vehicles
+ 7,253 Total seats
+ 1,046 Residents in Wheelchairs
  + Capacity: 8,299 Transportable Patients

+ Supplies / Equipment: 145 Trucks & Pick-ups
Pre-established Evacuation Sites

+ Primary sites should be pre-selected
  + Patient Categories of Care
  + Address highest acuity residents first
+ Address surge numbers next
  + Assume they have no open beds
  + 110% surge
+ Process to communicate
  + Where they are, point person and contact information
+ Need to identify one facility at least fifty miles away as an evacuation site
# LTC Patient Care Categories

- **Rhode Island Long Term Care Mutual Aid Plan**
- **Facility Type:** "All"
- **Region:** "All"
- **Time Zone:** Eastern

## Region: Southern

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<tr>
<td>Carriage House at the Elms (Westerly)</td>
<td>Y</td>
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<tr>
<td>Chestnut Cottage at the Elms (Westerly)</td>
<td>Y</td>
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<td>Coventry Skilled Nursing &amp; Rehabilitation (Coventry)</td>
<td>Y</td>
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<td>Cresswood Nursing &amp; Conv Home Ino (Warren)</td>
<td>Y</td>
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<tr>
<td>Daniel Child House (Warren)</td>
<td>Y</td>
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</tr>
</tbody>
</table>

**Created:** 3/30/2015 1:57 PM ET
HEALTH LTC Group
HEALTH LTC Group

+ Only 1 HEALTH LTC Group that works with HEALTH

+ Volunteer responder group that trains 2 times per year, drills 4 times per year and exercises annually
HEALTH LTC Group

+ HEALTH Department Operational Center (DOC)
+ Providence, Rhode Island
HEALTH LTC Group
“Air Traffic Control”

+ Staffed by Mutual Aid Plan volunteers
+ Assist with resident placement
+ Support resident tracking – “Close The Loop”
+ Assist with staff, supplies and equipment needs
+ Assist with transportation
+ Support interaction with local and state agencies

Ensure all members are accounted for!
Facility Communications
Process for 100% Accountability

Person Assigned for Each Group

Obtain Emergency Reporting Information
Group into 1, 2, and 3 below

Group 1
Reported: OK

No further actions and monitor changes

Move to group 1 if and when resolved

Group 2
Reported: Has Issues

Assign staff member to monitor and support the group

Support evacuation and patient placement if the building fails to recover

Move to group 1 or 2 when resolved

Group 3
Non-Reporting: Assume the worst

Assign staff to call, if no response via land line and cell request local EOC follow-up (drive-by)

Move to group 1 or 2 when resolved
Resident Accepting Facilities / Lenders
Accepting Facilities’ Actions

+ Prepare to receive residents (open beds vs. surge)
+ Complete **Emergency Reporting**
+ Complete Influx of Residents Log
+ Confirm receipt of residents – **CLOSE THE LOOP**
+ Notify HEALTH and the local AHJ (surge plan)

**If Lender:** Prepare to provide Resources/Assets
Influx of Residents / Surge Plan Algorithm

Number of arriving residents exceeds open beds?

Yes
Assign arriving residents to any open beds

No
Assign arriving residents to open beds

Identify Surge Area options and utilize the Surge Location Worksheet

- Procure Supplies as needed
- Monitor egress & life safety
- Designate toilet & wash facilities

Set up Surge Areas

Set-up work stations and storage for medications & medical records
Web-based Management System
If you need assistance due to a Generator failure and your vendor is unable to support you!!
Facilities

MAP
MutualAidPlan.org
Healthcare Mutual Aid Plan for Evacuation and Resources / Assets

PLAN SELECTION  MY FACILITIES  DOCUMENTS  REPORTS  PLAN ADMINISTRATION  HELP

You are here: My Facilities > Cedar Crest Nursing Centre Inc [3462]

Welcome: Darren Osleger [ Log out | My Settings ]

Facility Info
Contacts
LTC Beds
Evac. Sites
Stop Over Points
Equipment
Supplier
Transportation
Vehicles
Vendors
Patient Tracking

3-10-15 11:42 AM
3-10-15 11:43 AM
3-10-15 11:43 AM
3-10-15 11:43 AM
3-10-15 11:43 AM
3-10-15 11:43 AM
3-10-15 11:43 AM
3-10-15 11:44 AM
3-10-15 11:44 AM
9-25-14 0:22 AM

INSTRUCTIONS: Please fill all applicable information for each of the sections below. Expand each section by clicking anywhere in the section header or by clicking the "expand" link. Some items (e.g. Emergency Department Phone) may not apply to your facility. Please leave these items blank.

Facility Info
Print Facility Info

Most Recent Update: 10 Mar 2015 11:42:31 AM

1. Facility Name / Address / Type (expand)
2. Facility Phone Numbers (expand)
3. Loading Dock (expand)
4. Infrastructure (e.g. Generators) (expand)
## Key generator information in advance of an emergency

### Generator Details

- **Voltage:** 208 Volts
- **Amperage:** 210 Amps
- **Kilowatt Rating (kW):** 60 kW
- **Primary Fuel Type:** natural gas (Diesel, Natural Gas, etc.)
- **Backup Fuel Type:** na (if applicable)

**Is there a quick connection installed for emergency generator hookup:**
- Yes [ ]
- No [ ]

**What is the cable run necessary to hook up rental generators:**
- 50 feet

**Building(s) or Area served by this generator:**
- all of a-wing and emergency outlets on b-wing

**Last Tested - Date & Time:**
- 1/26/2015

**Last Tested - Load Test %**
- 40

**Notes (e.g., date of last major service and minor service; areas not covered by generator; other notes about your generator capabilities):**

---

**Save Changes and Close**
Emergency Reporting
Emergency Reporting

- Operational Issues at your facility (other plan members)
- Open Beds
- Available Transportation for
  - Resident Transportation
  - Movement of Supplies and Equipment
- Resources & Assets (needed)
- Resources & Assets (you could provide)
  - Equipment
  - Supplies
  - Staffing
Operational Issues

Emergency Reporting System (ERS) - Step 5. Operational Issues

**INSTRUCTIONS:** Please describe any Operational issues you are experiencing at your facility. If you do not have any Operational issues, please click "Save & Next >>" at the bottom of the page.

**Are you operating on commercial/street power?**
- [ ] Yes (on street power)
- [ ] No (on generator)

**Do you have issues with any of the following?**
- [ ] Building Damage
- [ ] Medical Gases
- [ ] Air Conditioning
- [ ] Heating
- [ ] Water (potable)
- [ ] Water (fire protection)
- [ ] Flooding

**Do you have issues with any of the following?**
- [ ] Bed Issues / Outbreak
- [ ] Telephone
- [ ] Internet
- [ ] Clinical Staff (e.g. staff reporting to work, getting to facility)
- [ ] Support Staff
- [ ] Food Supply
- [ ] Linens
- [ ] Pharmaceuticals

[Save & Next >>]
### INSTRUCTIONS:
Please enter the information about Long Term Care Beds at your Facility.

#### Long Term Care Beds

<table>
<thead>
<tr>
<th>Category</th>
<th>Total Licensed Beds</th>
<th>Total Open Beds</th>
<th>Male</th>
<th>Female</th>
<th>Either</th>
<th>Dementia Secured</th>
<th>Vent Dependent</th>
<th>Beds Specifications (Type Of Care, etc.)</th>
<th>Additional Beds 2-4 Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nursing Home</td>
<td>277</td>
<td>12</td>
<td>4</td>
<td>3</td>
<td>5</td>
<td>5</td>
<td>1</td>
<td>2 can be tube feeders; 5 in dementia secured unit can be either male or female</td>
<td>6</td>
</tr>
<tr>
<td>Assisted Living</td>
<td>110</td>
<td>3</td>
<td></td>
<td></td>
<td>3</td>
<td></td>
<td></td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>
## Emergency Reporting System (ERS): Summary

### Rhode Island Long Term Care Mutual Aid Plan
- **Cutoff Period:** All (Reporting Since: 4/24/1915 12:56:41 PM)
- **FacilityTypes =** "All"
- **Group By City =** "False"
- **Region =** "All"
- **Time Zone: Eastern**

### Total Operational Issues: 8

<table>
<thead>
<tr>
<th>Region: Northern</th>
<th>4</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Scandinavian Home Skilled Nursing &amp; Rehabilitation Center, Cranston</strong>&lt;br&gt;Main #: (401) 461-1433</td>
<td></td>
</tr>
<tr>
<td><strong>Operational Issues</strong></td>
<td><strong>Primary Contact</strong></td>
</tr>
<tr>
<td>NO IMPACT:&lt;br&gt;Affected Systems&lt;br&gt;- Flooding</td>
<td>Simone LaCroix&lt;br&gt;(401) 461-1433</td>
</tr>
<tr>
<td>Cintas in replaced frozen pipe. Fire alarm system working.&lt;br&gt;Maintenance cleaning flooded area.</td>
<td></td>
</tr>
<tr>
<td><strong>St Antoine Residence, North Smithfield</strong>&lt;br&gt;Main #: (401) 767-3500</td>
<td></td>
</tr>
<tr>
<td>MINOR IMPACT:&lt;br&gt;Affected Systems&lt;br&gt;- Bed Issues / Outbreak&lt;br&gt;Flu and flu like symptoms, GI virus Noro like but negative for noro</td>
<td>Joyce Corsi&lt;br&gt;(401) 767-3500 x 105</td>
</tr>
<tr>
<td><strong>Pocasset Bay Retirement Living, Johnston</strong>&lt;br&gt;Main #: (401) 272-0690</td>
<td></td>
</tr>
<tr>
<td>MINOR IMPACT:&lt;br&gt;Affected Systems&lt;br&gt;- Bed Issues / Outbreak&lt;br&gt;Norovirus</td>
<td>Karen Eller&lt;br&gt;(401) 421-6610</td>
</tr>
<tr>
<td><strong>Victoria Court, Cranston</strong>&lt;br&gt;Main #: (401) 946-5522</td>
<td></td>
</tr>
<tr>
<td>MINOR IMPACT:&lt;br&gt;Affected Systems&lt;br&gt;- Building Damage&lt;br&gt;Ice dams some water damage minimal</td>
<td>Lillian Jean Delmonico&lt;br&gt;(401) 946-5522</td>
</tr>
</tbody>
</table>

### Region: Southern 4

| **Ethan Place, Warwick**<br>Main #: (401) 781-5460 |  |
| NO IMPACT:<br>Affected Systems<br>- Support Staff<br>Difficultly getting to work have sufficient staff we are tired though | Sandra Lacross<br>(401) 781-5460 | 1/27/2015 4:26 PM | Sandra Lacross<br>p: 7815460<br>c: 7815460 |

| **Blenheim - Newport, The, Middletown**<br>Main #: (401) 849-0031 |  |
| MODERATE IMPACT:<br>Affected Systems<br>- Bed Issues / Outbreak<br>we the flu in the building | Lisa Carosso<br>(401) 849-0031 | 1/27/2015 11:28 AM | Lisa Carosso<br>p: (401) 849-0031<br>c: (401) 649-0529 |
By The Numbers

+ Rhode Island Health Alert Notification System contacts for all facilities (3-7 contacts)
+ 10 facilities have **missing** generator info
+ 21 emergency clean-up & reconstruction
+ 30 fuel companies
+ 17 generator firms
+ 12 mattress/bed companies
+ 16 water vendors
Questions?

Darren Osleger
Dosleger@phillipsllc.com

Andy McGuire
amcguire@phillipsllc.com

860-793-8600
LTC-MAP 2015 Exercises
LTC-MAP 2015 Exercises

+ Tropical Storm, heavy winds, rain, loss of generators
+ Evacuation of multiple facilities will take place in each region

Mock residents will be evacuated to other facilities

Escalating Situation Member “Raising the Bar”
Exercise Objectives

Disaster Struck Facilities:
+ Plan activation, resident evacuation and tracking

HEALTH LTC Group:
+ Ability to support event and provide accountability

Patient Accepting Facilities:
+ Ability to manage an influx of residents

Escalating Situation Members:
+ Ability for members to test their plans with injects that will *challenge* their internal response.
Exercise Dates

- Southern Region: June 10  9:00am - 12:45pm
- Northern Region: June 11  9:00am - 12:45pm

* Mock Residents need to arrive at DSFs one hour earlier (8:00 am)
Disaster Struck Facilities (DSFs)

Northern June 11th
• DSF Northern Region – Capitol Ridge at Providence, Providence

• DSF Northern Region – Tockwotton on the Waterfront, East Providence

Southern June 10th
• DSF Southern Region – Village House Convalescent Home Inc., Newport

• DSF Southern Region – Ethan Place, Warwick
Resident Accepting Facility Exercise Online Questionnaire

- Notifications
- Emergency Reporting
- Command & Control
- Influx and Surge
- Resources and Assets
- Resident Tracking
Exercise Preparation Conference Call

Monday May 11, 2015
10:30 – 11:30am

Conference Call Number #

888-801-6157

Passcode
83431968
LTC-MAP Leadership Recruitment

- Regional Steering Committee Members
- HEALTH LTC Group / Responders
- Introduction of Steering Committee Members
Questions?

Darren Osleger
Dosleger@phillipsllc.com

Andy McGuire
amcguire@phillipsllc.com

860-793-8600