

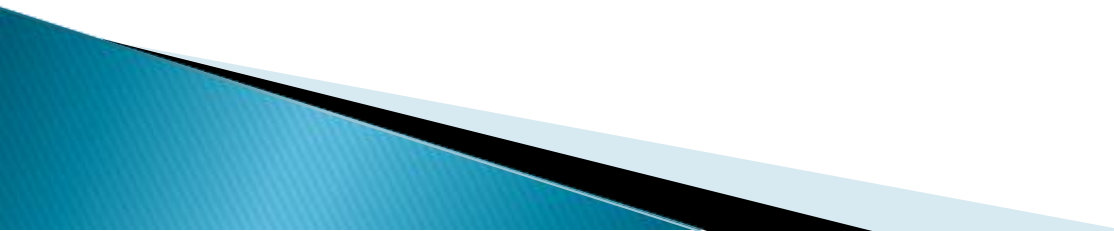
Health and Homeland Alert Network

Text, Sleep Mode and Data Stream Integration

Updated February 2019



HHAN Enhancements

- ▶ SMS/Text Messaging alert option
 - ▶ Sleep Mode
 - ▶ Integration of publicly available data streams as automated HHAN email and/or text alert options.
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Adding Text Alerts

- ▶ Log into your HHAN account at www.mass.gov/hhan – email dana.ohannessian@state.ma.us should you need assistance with login information.

[State Agencies](#) [State Online Services](#)



Welcome to the Massachusetts Department of Public Health's
Health & Homeland Alert Network System

User Login

Authorized Access Only

Username:

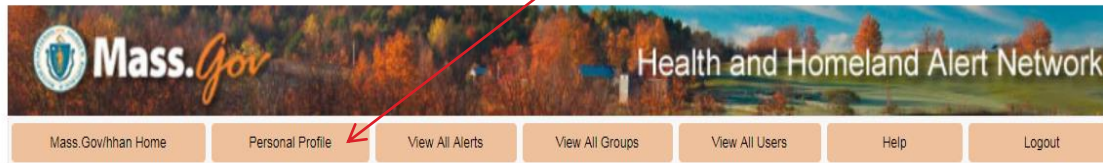
Password:

[Forgot password?](#)

Adding Text Alerts

- ▶ Navigate to the Personal Profile tab.

[State Agencies](#) [State Online Services](#)



Edit User Profile

** Indicates a required field

Main Information

Prefix:

Ms.

First Name:**

Dania

Last Name:**

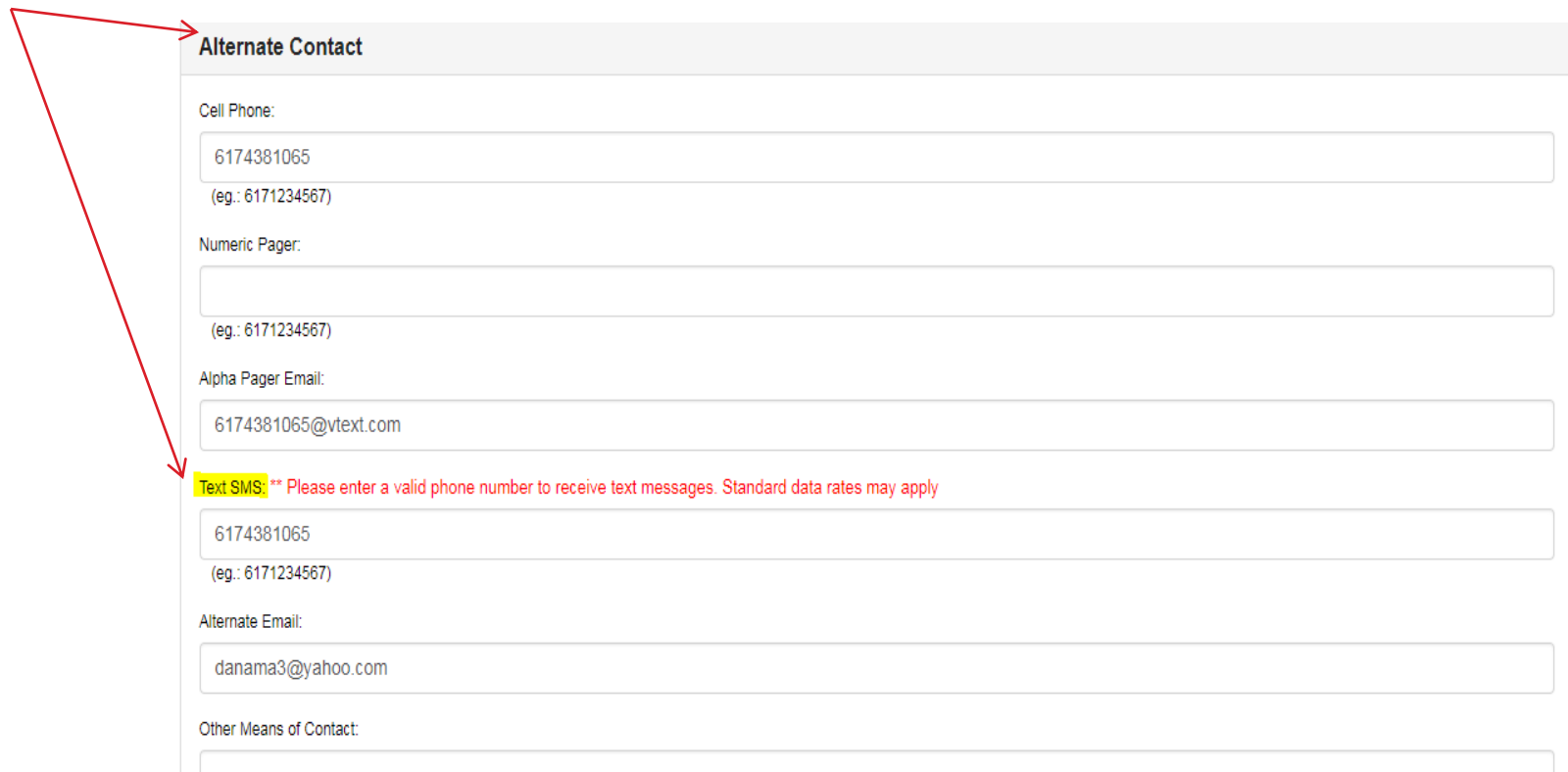
Ohannessian

Degree:

MPA

Adding Text Alerts

- ▶ Scroll to Alternate Contact and then to Text SMS to enter your cellular number. Data rates may apply for those without unlimited texts.



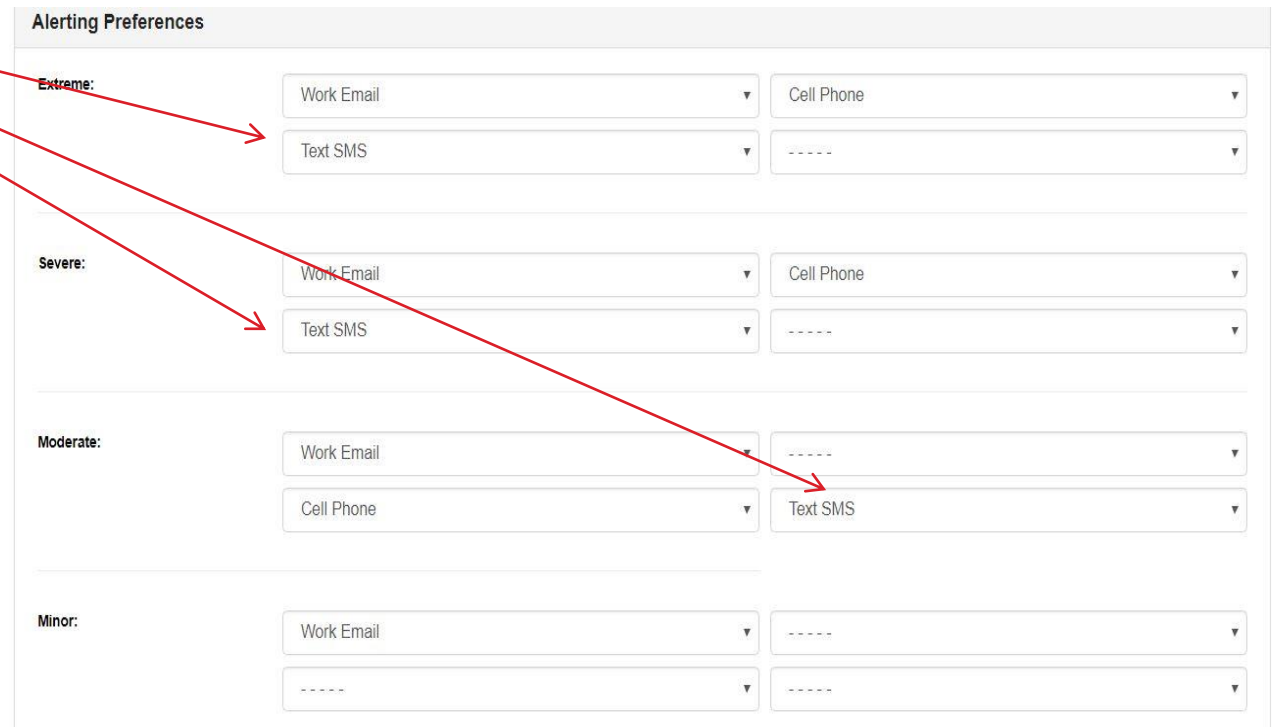
The image shows a screenshot of a web form titled "Alternate Contact". A red arrow points from the top left towards the "Text SMS" field. The form contains several input fields:

- Cell Phone:** 6174381065 (eg.: 6171234567)
- Numeric Pager:** (eg.: 6171234567)
- Alpha Pager Email:** 6174381065@vtext.com
- Text SMS:** 6174381065 (eg.: 6171234567). This field has a red warning message: "** Please enter a valid phone number to receive text messages. Standard data rates may apply".
- Alternate Email:** danama3@yahoo.com
- Other Means of Contact:**

Adding Text Alerts

- ▶ Scroll to Alerting Preferences and select Text SMS. You may select text alerts for any and all severity levels, if you so choose.

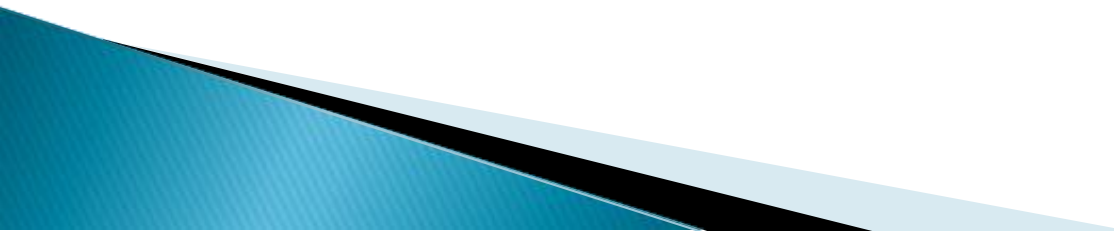
- ▶ Remember to Save Profile at the bottom of the page.



The screenshot shows the 'Alerting Preferences' form with four severity levels: Extreme, Severe, Moderate, and Minor. Each level has two rows of dropdown menus. Red arrows point from the 'Remember to Save Profile' text to the 'Text SMS' options in the Extreme, Severe, and Moderate sections.

Severity	Method 1	Method 2
Extreme:	Work Email	Cell Phone
	Text SMS	-----
Severe:	Work Email	Cell Phone
	Text SMS	-----
Moderate:	Work Email	-----
	Cell Phone	Text SMS
Minor:	Work Email	-----
	-----	-----

Sleep Mode

- ▶ Enabling Sleep Mode (Yes) will disable phone calls and texts for all alerts from 23:00 hours to 7:00 hours EST the next day. You will continue to receive emails, if chosen for the alert level.
 - ▶ Users may toggle Sleep Mode on/off at any time.
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Enable and Disable Sleep Mode

- ▶ To enable or disable sleep mode, log into your HHAN account and click on the Personal Profile tab. Scroll down to your alerting preferences for the levels of alerts.
- ▶ Click No or Yes to disable or enable sleep mode. “No” allows calls and texts and “Yes” disables calls and texts during the timeframe. Please note – Sleep Mode does NOT apply to data stream alerts.

Alerting Preferences (Enable Sleep Mode)

Enabling Sleep Mode will disable phone calls and texts for all alerts from 23:00 hours to 7:00 hours EST the next day. You will continue to receive emails, if chosen for the alert level. Users may toggle Sleep Mode on/off at any time.

Extreme:


Work Email	Cell Phone
Text SMS	-----

Severe:

Work Email	Cell Phone
Text SMS	-----

- ▶ Remember to Save Profile at the bottom of the page.

Data Stream Integration Project

- ▶ HHAN Program integrating relevant publicly available data streams into the HHAN's interface
 - ▶ Ability to automatically alert those that choose to receive information
 - ▶ Most data streams will originate from outside agencies and are provided as a service. Not official DPH information. Disclaimer information on HHAN signup.
 - ▶ Food and Drug Recalls from Federal FDA
 - ▶ Drug Shortage information from American Society of Health – System Pharmacists (ASHP)
 - ▶ CDC Information – Including: Listeria Outbreaks, Salmonella Outbreaks, E.Coli Outbreaks, C. auris Outbreaks, Travel Notices, and Clinician Outreach and Communication Activity.
 - ▶ In future – data from National Weather Service, State Police, Homeland Security
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Data Stream Integration Project

- ▶ To choose a data stream alert, navigate to the Personal Profile tab. Scroll down towards the bottom. Select Work Email or Alternate Email under Email Alerts and/or Text SMS under Text Alerts for the desired data stream. Remember to Save Profile. There is an option to not receive the alerts by selecting the dotted line in the drop down lists for email and text alerts.

Data Stream Alerting Preferences (Only select email and text alerts for the data streams you choose to receive).

By selecting to receive a HHAN data stream, you are agreeing to receive email and/or text alerts. MDPH does not assume any liability for the accuracy, completeness, or usefulness of any information, product, or process disclosed in the messages or provided in the hyperlinks. Using hyperlinks to continue to a non-MDPH website does not constitute an endorsement by MDPH or any of its employees of the information presented in the website, and you will be subject to the destination website's privacy policies when you follow the link. Standard text messaging rates may apply if the HHAN user does not have an unlimited plan. You can unsubscribe from the HHAN data stream alerts at any time by emailing alert.network@state.ma.us.

Type of Alert

Food and Drug Recalls:

Email Alerts

Work Email

Text Alerts

Text SMS

Drug Shortages:

Work Email

Text SMS

CDC Outbreaks:

Work Email

Text SMS

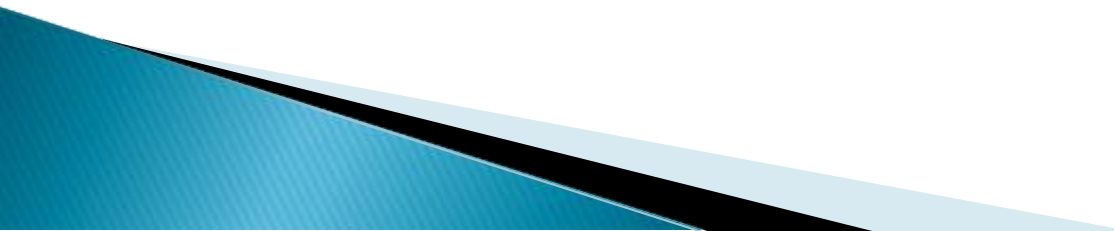
Includes:

- CDC Listeria Outbreaks
- CDC Salmonella Outbreaks
- CDC E. Coli Outbreaks
- CDC C. auris Outbreaks
- CDC Travel Notices
- CDC Clinician Outreach and Communication Activity (COCA)

Save Profile

Reset

Data Stream Integration Project

- ▶ HHAN scans the sites for publicly available data and will automatically push newly posted information to those HHAN users that signed up for the alert.
 - ▶ Please note: You may receive multiple alerts at one time as many of these data streams are posted in bulk, on a daily basis.
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Data Stream Integration Project

- ▶ Email Display of Data Stream Alert
- ▶ Email will indicate NoGroups and Severity: Unknown.
- ▶ Disclaimer

HHAN Alert - UNKNOWN - Daptomycin Injection



alert.network@state.ma.us
Mon 9/10/2018 4:23 PM

To: Ohannessian, Dana (DPH);

The following is an alert message from the Massachusetts Health and Homeland Alert Network:

Title: Daptomycin Injection
Group: NoGroups
Time Sent: 2018-09-10 16:23:07
Severity: Unknown
Sensitivity: This message does not contain sensitive information
Alert ID: dsh_8w2pzibq7ro2b4chctnmihjrjt

Due to American Society of Health System Pharmacists' (ASHP) website cookie policy, you will need to click this link below to agree to the policy and then go back into the same HHAN email and click the link second time to access the actual drug shortage information. We are working with ASHP to streamline this process.

Alert Message:

Drug: Daptomycin Injection, Revision Date: Mon, 10 Sep 2018

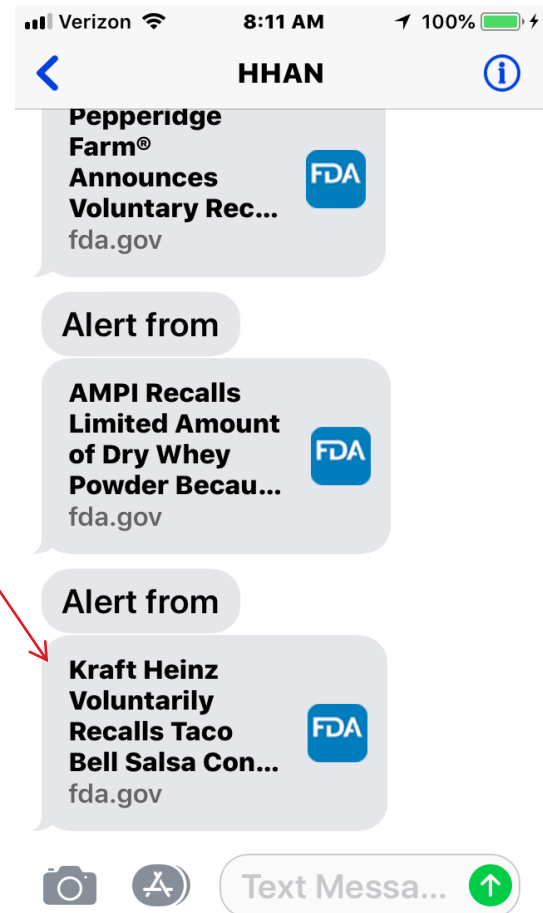
https://urldefense.proofpoint.com/v2/url?u=https://3A_www.ashp.org_Drug-2DShortages_Current-2DShortages_Drug-2DShortage-2DDetail.aspx-3Ftype-3Drss-26source-3Dcurrent-26id-3D467&d=DwIBAg&c=IDF7oMaPKXpkYvev9V-fvAhWl0QWnGCCAFCDz1Bns_w&r=q8MOGjVKDA_XgQ8UDTLqGpl_2MFu3dhXLo4mI5slu2A&m=T9MHCSHGIGi6linL4jc803E2GnNP8RgNQzGJ-A2W9DQ&s=6MbphBje2Xr0Sj08vNijyABz4KNQ30z_AAARpLaT3Q&e=

You have received this email because you have subscribed to a HHAN data stream. You can unsubscribe from the HHAN data stream at any time by emailing alert.network@state.ma.us. MDPH does not assume any liability for the accuracy, completeness, or usefulness of any information, product, or process disclosed herein or provided in the hyperlinks. Using the hyperlink to continue to a non-MDPH website does not constitute an endorsement by MDPH or any of its employees of the information presented in the website, and you will be subject to the destination website privacy policies when you follow the link.

✖ DELETE ← REPLY ⇐ REPLY ALL → FORWARD ⋮
Mark as unread

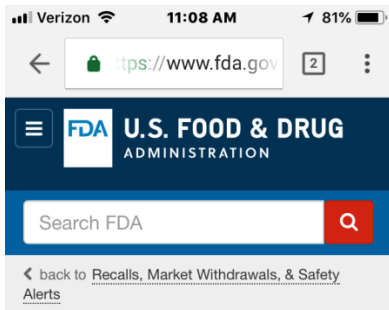
Data Stream Integration Project

- ▶ Text Food and Drug Recall Data Stream Display Example
- ▶ Click on the text



Data Stream Integration Project

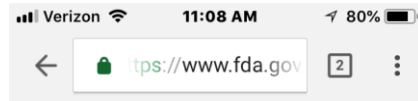
- ▶ The text will take you directly to FDA mobile site with recall details.



Company Announcement

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company's announcement as a public service. FDA does not endorse either the product or the company.

Kraft Heinz Voluntarily Recalls Taco Bell Salsa Con



Announcement

[View Product Photos](#)

As a precaution, approximately 7,000 cases of *Taco Bell Salsa Con Queso Mild Cheese Dip* are being voluntarily recalled because the affected product is showing signs of product separation which can lead to a potential health hazard.

This could create conditions that could allow for the growth of *Clostridium botulinum* (*C. botulinum*), a bacterium which can cause life-threatening illness or death. Consumers are warned not to use the product even if it does not look or smell spoiled.

Botulism, a potentially fatal form of food poisoning, can cause the following symptoms: general weakness.

Product Size	Name of Product	Packaging Description	Unit Best When Used By Code Date	Pa Be Wh Us Co Da
15 oz.	Taco Bell Salsa Con Queso Mild Cheese Dip	Glass Jar	27 DEC 2018 23 JAN 2019	27 2018 23 2018
15 oz.	Taco Bell Salsa Con Queso Mild Cheese Dip	Glass Jar	01 NOV 2018 26 DEC 2018 27 DEC 2018 31 OCT 2018	27 2018 23 2018

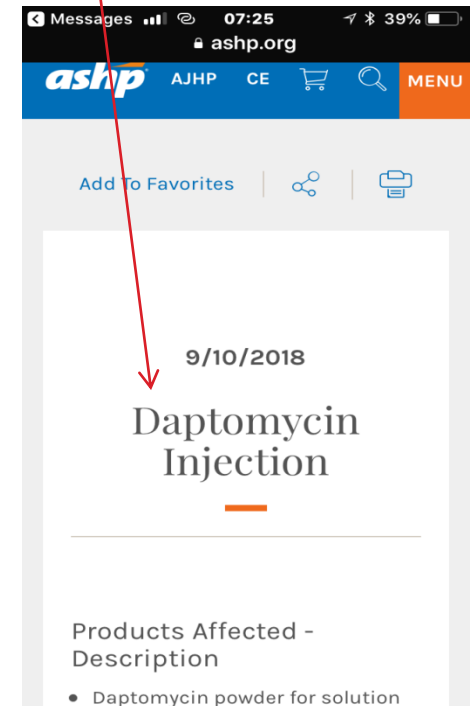
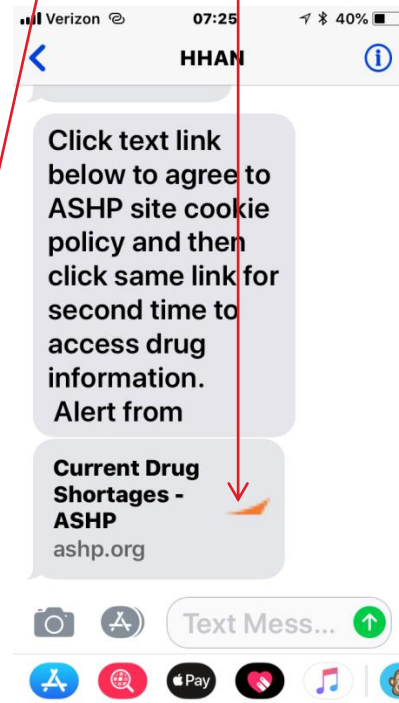
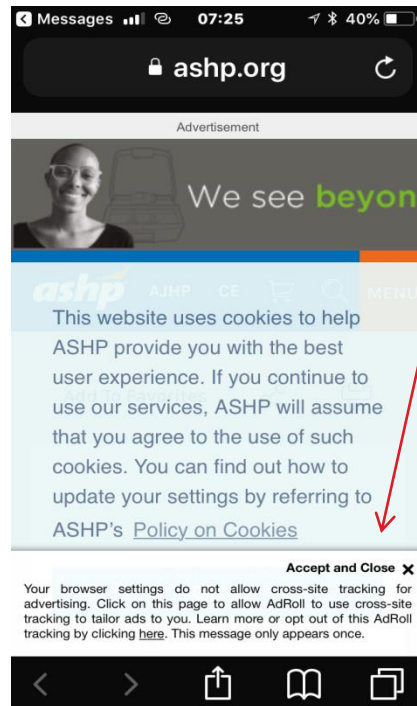
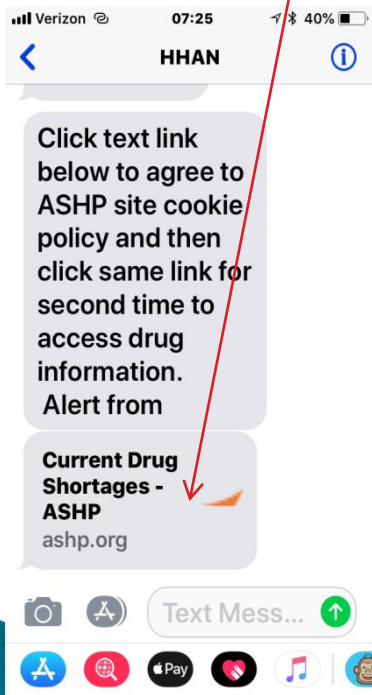


Data Stream Integration Project

- ▶ Please note: Alert links from ASHP must be clicked on twice due the cookie policy of the ASHP site. Users must
 - Click on the alert link
 - Accept cookie policy
 - Go back into the original alert and click on the link again and users will be taken directly to the drug shortage information.
- ▶ HHAN Program working with ASHP to streamline process.

Data Stream Integration Project

- ▶ Steps for Drug Shortage Alerts – Text Example
- ▶ Click text first time – Accept cookie policy – Go back to text and click second time – Drug Shortage will appear.



Data Stream Integration Project

- ▶ Additional data streams that may be available in the near future.
 - Infectious Disease Outbreaks
 - Severe Weather (by type – tornado, blizzard, etc)
 - Amber Alerts
 - Silver Alerts
 - Air Quality
 - Terror Alerts

- ▶ Please contact Dana with any questions and suggestions for the HHAN.

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