

Department of Homeland Security, FEMA

RFI – Nursing Professionals Needed in NH



Request for Information #: 1468316

Due Date: November 27, 2020, 11 am EST



ISO/IEC 27001:2013



Submitted by:

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Executive Summary



Founded in 2011 ACI Federal is an award-winning, Joint Commission Accredited (JCA), ISO 9001:2015 Quality Management Systems (QMS) certification, ISO 27001:2013 (Cyber-Security), ISO 20000-1:2011 (ITIL) certifications, CMMI Level 3 and CMMC compliant HUBZone Small Business. ACI Federal has a Global Footprint of over 150 employees stretched over 38 States, Japan, Okinawa, and Korea. Thus, being recognized as one of the fastest growing professional service firms Nationwide. ACI Federal has Government Contracting experience with a proven track record to solve the most complex mission-critical challenges. ACI Federal brings a solid record of successful performance and an experienced leadership team. ACI Federal provides services in three verticals, Information Technology, Healthcare Solutions, and National Security. We follow federal guidelines, addressing cybersecurity concerns, and sophisticated deliverables. ACI Federal supports a wide range of Federal clients as a Healthcare Solutions provider.

ACI Federal has medical coders, medical records clerks, registered nurses, counselors, case managers, psychiatrist, mental health professionals and doctors on retainer in the field of healthcare currently on board. We hold a unique Federal Staffing Schedule under GSA VA FSS 621-I allowing us to directly provide mental health professionals to any government entity directly.

ACI Federal has been consistently rendering medical services to many organizations. ACI Federal utilizes automated systems to provide a full bandwidth of medical services and have coordinated with members having professional knowledge in public health to facilitate delivery of clinical services within operational timelines. Moreover, ACI Federal provides services that include microbiology services, pharmaceutical services, nursing, medical and surgical services, epidemiology and research, science (behavioral and health), occupational therapy and behavior modification services. ACI Federal focuses on the delivery of innovative and cost-effective solutions that will substantially improve the productivity of the client projects.

ACI Federal is currently working with and supporting a large service support program for the Navy and Marine Corps, with 80 FTE's nationwide. For the Health and Human Services Office of Refugee and Resettlement contract, we had over 285 FTE's supporting a large Acquisition, Clinical, and Administrative program. We staffed 60 employees within two weeks while conducting background checks and drug screening tests. Section 3 provides past performance experience for several contracts performing similar work.

ACI Federal was recently awarded a FEMA BOA to support Region 10 to provide support of the worldwide pandemic, COVID-19 by providing medical supplies and services, as well as various other logistical support services to support emergency requirements for anything from pop up “mini” medical treatment facilities. Our government point of contact for the FEMA BOA for Region 10 is Brandon York, contracting officer, brandon.york@gsa.gov. Brandon has informed us that this BOA can be used in other locations with approval.

ACI Federal COVID-19 Support includes:

- Currently providing Temperature Scanning of employees at several AT&T store locations in Pennsylvania.
- Providing critical care for COVID-19 patients by providing Nurse Practitioners/Physician’s Assistants, CNAs, EMTs, Registered Nurses, Licensed Vocational Nurses, Medical Records Clerks, and Case Managers to support New York, City.
- Providing critical care for COVID-19 patients by providing Registered Nurses, Licensed Clinical Counselors, and Case Managers to support Miami, Florida.

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1 Response to Questions

Availability/deployability/responsiveness time how quickly can they get on site once the State will execute a contract?

ACI Federal has the ability to provide the following personnel with a five (5) day notice:

Registered Nurse	7
Licensed Vocational Nurse	12
Certified Nursing Assistant	18
Emergency Medical Technician	10
Paramedic	3
Total	40

Where in the country will the personnel be coming from (since it might matter for NH's state entry requirements)

ACI Federal personnel will be coming from various locations across the continental U.S.

2 Recommendation:

Waive NH state license requirements due to COVID 19 emergency and allow other state license requirements for candidates. We say this from a point of knowing that the required personnel are not readily available in NH as we are working with Genesis Healthcare to assist them in filling needed positions and are having to bring personnel in from outside the region due to a shortage of qualified candidates in NH.

3 Experience and Past Performance

Family Health Center in support of Fort Belvoir – Dumfries Clinic	
Contract Number: HT001418D0030	Contract Type: T & M
Award Date: September 1, 2019	Cost/Price – NTE \$3,000,000
Period of Performance: September 1, 2019 – August 31, 2023	
Procuring Contracting Officer (PCO) and Administrative Contracting Officer (ACO)	
Name: Natalie Grosso, Contract Manager	
Phone: 314-744-4265	
Email: natalie.grosso@spectrumhealth.com ,	
Comparable Scope and Complexity:	
ACI Federal supports The Dumfries Family Health Center in support of Fort Belvoir. The Dumfries Clinic provides for a family centered, patient focused, comprehensive health care model that promote a quality professional/patient relationship with continuity of care per JTF CAPMED I-6025.05, Patient Centered Medical Home (PCMH). This health care concept includes improved access to primary care appointing, individual provider and provider team empanelment with an emphasis on patient outcomes, continuity of care, and quality care as defined in the Joint Commission, JTF CAPMED and TRICARE standards, and overall patient satisfaction.	
ACI Federal provides support with Administrative personnel who perform clerical, telephone appointments, typing, and record keeping activities, patient liaison functions, and basic automation support. Certified Coding specialists who work in concert with physicians to audit AHLTA input for accuracy and to coach/educate. Coders possess credentials from the American Health Information Management Association (AIHMA) or comparable accredited institution to achieve certification as Certified Coding specialist (CCS) and/or Certified Coding Specialist for the Physician’s Office.	



Temporary and Direct Hire Staffing Services for COVID-19 Support - NYC	
Contract Number: SA-18-018, TO 006	Contract Type: ID/IQ TO
Award Date: March 20, 2020	Cost/Price: \$1.1M
Period of Performance: 4/1/2020 – 6/30/2020	
Contracting Technical Representative: Name: Michelle Hutton Phone: (321) 212-9443 Email: mhutton@chsmedical.com	Alternate Point of Contact Name: Michael Weber Phone: (321) 501-9367 Email: mweber@chsmedical.com
Comparable Scope and Complexity: In support of the Temporary and Direct Hire Staffing Services for COVID-19 Support in New York City, ACI Federal provided staffing capabilities in support of 24/7 operations, to include board certified and/or certified, licensed medical personnel and other professionals, to include the following: <ul style="list-style-type: none"> • 14 Licensed Vocational Nurses (LVNs) • 12 Registered Nurses (RNs) • 5 Nurse Practitioners/Physician Assistants (NP/PAs) • 4 Certified Nursing Assistants (CNAs) • 2 Emergency Medical Technicians (EMTs) • 2 Case Managers • 1 IT Specialist • 1 Medical Records Clerk Our personnel provided care to individuals who tested positive for COVID-19 virus and who were suspected to be a carrier of the virus. Our personnel demonstrated complete knowledge of infection control practices, including the use of Personal Protective Equipment (PPE). We also assisted in providing a clean, safe, dignified, and healthy environment for all residents. We performed med-pass and made sure medications were documented and ordered in a timely fashion and in accordance with policies and procedures. Our personnel also monitored condition changes, took temperature, pulse, blood pressure, and other vital signs to detect deviations from the normal, as well as assessed the condition of each patient.	

Health and Human Services- Office of Refugee and Resettlement – CHS	
Contract Number: SA-15-041	Contract Type: T&M
Award Date: 01/06/2016	Cost/Price: \$18,500,000
Period of Performance: 01/06/2016 - 09/05/2022	
Procuring Contracting Officer (PCO) and ACO Name: Linda Master Telephone: 321-868-8500 ext.: 30221 Email: lmaster@chsmedical.com	Government or Commercial Technical Representative or COR/COTR Name: Tom Smith Telephone: 321-298-8698 Email: Thomas.smith@chsmedical.com
Comparable Scope and Complexity: ACI Federal provided professional human resources, certified, licensed, and/or board-certified medical personnel and other professional staffing requirements for assignments on an as needed, long term or direct hire basis. Within 60 days, ACI Federal provided over 250 FTE's during a surge which we provided Registered Nurses, Nurse Practitioners, Clinical Counselors, Case Managers, Lead Clinical Counselors and Social Workers, Administrative Assistance, Account Executives, Procurement Specialist, Records Management and Project Manager for locations at Holloman Air Force Base in New Mexico and Homestead, Florida. ACI Federal employees worked 24/7 shifts in support of the daily clinical and medical requirements of the program. ACI Federal staffed Account Managers, Accounting	

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Specialists, Administrative Officers and Specialists, Human Resources Staffing Assistants, Procurement Specialists, Program Administration Specialists, Program and Project Managers, and Records Management Administration Specialists.

Objectives Achieved/ Cost growth/Schedule Delays:

Screening: All temporary and direct hire staffing personnel were thoroughly screened (drug test, background check, credentials, Clean Child Abuse and Neglect (CAN) or child protective services check) by ACI Federal in accordance with the HHS ORR requirements and qualifications. ACI Federal provided confirmation of the screening to HHS ORR upon request. In addition, ACI Federal conducted reference checks of former employers and others having knowledge of the selected candidates to ensure that all selected candidates were qualified in their respective fields and are of good character.