

Quick Reference Guide • Updating Your Facility Contacts

In times of crisis, communications can present a challenge for a facility. Contact information (office, cell, home and email) should be completed in advance on the Mutual Aid Plan website for 3 to 7 members of your team (at minimum: Administrator, Director of Nursing, and Maintenance Director). This contact information should be reviewed and updated as needed at a minimum of every three months.

- Go to www.mutualaidplan.org, choose your state and log into your facility.
- Click on the "Contacts" Tab
- To Update a Current Contact: Hover your cursor over their name and click "View/Edit Contact". (e.g., A current contact gets a new phone number)
- To Add a New Contact: Click on "Add a New Contact."





Enter the First and Last Name in the pop-up window and click on "New Contact."

New Contact	he required fields below to create a New Contact. Please fill in	-
	ields below to create a New Contact.	-
First Name:	Jane	
Last Name:	Smith	
	New Contact >>	



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- Enter Contact Details
 - Note: Be sure to assign a primary and secondary contact and identify the licensed administrator for the facility.
- Click "Save Changes and Close"
 - Note: If entering contact information for a new position (e.g. a new Director of Nursing), delete the previous DON and add the new DON as a "New Contact".

View / Edit C	ontact Detail		ref # 25296 🗙					
NOTE: Severity Levels or Alert Priority for contact methods are no longer available. The contact methods for alert notifications for your state are based on the serverity of the alert. Email is the lowest and escalates to other contact methods (work phone, cell phone, etc.) as the severity of the alert increases. All contact methods / devices listed are included for the highest severity alerts.								
Facility:	The Villa at Woonsocket Gle	en	,					
🕜 Name:	Mark	Markerson						
Title:	Director of Nursing		0					
Clicensure / Exe	cutive Director / Administra	ator:						
2 Level:	None Primary	Secondary						
	Contact Method							
🕜 Email:	mmarkerson@yourorganiz	zation.com	I					
Cell:	1234567890	Verizon						
Direct Line:	3567893333							
Fax:								
Home Phone:								
Numeric Pager:		Numeric Pager Carrier						
Text Pager:		Text Pager Carrier						
Other (please note):			I					
		Save Cha	anges and Close					

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▶ To print Contact List, click on "Print Contact List" and insert into your Disaster Plan.

Facility Info 11-8-16 4:54 PM	Contacts 6-2-14 4:30 PM		Evac. Sites No Updates	Stop Over Points No Updates	Equipment No Updates		Transportation No Updates		Vendors No Updates	
() INSTRUCTIONS: Please fill in all primary leadership and reinagement staff that should be communicated with during an emergency. This should be between 3 and 7 individuals at a facility. Example – if you had a substantial fire over facility, who is getting called. Those are the people we want here. More >>										
Contac	t List	🕂 Add a Nev	v Contact	Print Contac	t List					Most Recent Update: 02 Jun 2014 4:30:51 PM
# First Na	ame	Last Name		Title				I	Level	Licensure / Exec. Dir. Last Updated