

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD
Commissioner



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

FACILITY LICENSING AND INVESTIGATIONS SECTION

BLAST FAX 2022-16

TO: Nursing Homes, Residential Care Homes, and Assisted Living Facilities

FROM: Manisha Juthani, MD, Commissioner

CC: Deputy Commissioner Heather Aaron, MPH, LNHA
Adelita Orefice, MPM, JD, CHC, Chief of Staff
Barbara Cass, RN., Branch Chief, Healthcare Quality and Safety Branch
Donna Ortelle, Section Chief, Facility Licensing and Investigations Section

DATE: February 18, 2022

SUBJECT: Survey request on behalf of the U.S. Department of Health and Human Services Administration for Community Living (ACL)

Please see the message below from the U.S. Department of Health and Human Services Administration for Community Living (ACL), which is conducting a survey through the National Opinion Research Center (NORC) based at the University of Chicago. This survey is designed to solicit opinions regarding experiences of long-term care facilities with the Long-Term Care Ombudsman Program (LTCOP). The LTCOP and ACL have asked the Department of Public Health (DPH) to help circulate this invitation to long term care facilities in Connecticut. Please be aware that DPH is not the sponsor of this survey and will not review your facility's responses.



Telecommunications Relay Service 7-1-1
410 Capitol Avenue, P.O. Box 340308
Hartford, Connecticut 06134-0308
www.ct.gov/dph
Affirmative Action/Equal Opportunity Employer



The ACL invites you to complete a short online survey about your experiences with the Long-Term Care Ombudsman Program (LTCOP). This survey will be conducted by NORC at the University of Chicago. **Your perspective as facility administrators is valuable for strengthening programs and helping make recommendations for program improvement.**

Please note that this *survey is voluntary* and any information you provide will be kept private (all findings will be pooled and will not be attributed to individual respondents in our reports). **ACL and NORC estimate that the survey will take about 5 minutes to complete.**

You may access the survey through the following link (If you have trouble accessing the link, try copying and pasting it into your browser):

https://norc.az1.qualtrics.com/jfe/form/SV_9XCwFOZoiNo7VYi

Please complete the survey by February 28, 2022. If you have any questions, please do not hesitate to contact Kim Nguyen at Nguyen-Kim@norc.org or the ACL sponsor Vicki Gottlich at Vicki.Gottlich@acl.hhs.gov. We very much hope that you will participate in this important study.